

Terms and Conditions

Effective Date: February 20, 2025

Welcome to **Ricky Wallace Coaching**. By accessing our website, www.rickywallacecoaching.com and booking services with **Ricky Wallace, LLC**, you agree to the following **Terms and Conditions**. If you do not agree with these Terms, please do not use our services or Website.

1. Services Provided

Ricky Wallace Coaching provides **life coaching and RTT hypnotherapy sessions** to support personal development and mindset transformation. These services are **not a substitute for medical, psychological, or psychiatric care**. If you have concerns about your mental or physical health, please consult a licensed healthcare professional.

2. Free Initial Consultation

You may be offered a **complimentary 30-minute online consultation** before booking. This consultation is intended to:

- Introduce my services
- Understand your goals and concerns
- Determine if we are a good fit to work together

No RTT hypnotherapy or coaching will take place during this session.

3. Booking, Payment & Cancellation Policy

- **Payment:** Sessions must be paid in full at the time of booking. No session will be prepared for or scheduled until payment is received.
 - **Rescheduling & Cancellations:** If you need to reschedule due to an emergency, you may do so at least 48 hours before your session.
 - **Refund Policy:** Payments for sessions are non-refundable, as each session requires extensive preparation. Exceptions may be made at our sole discretion in extraordinary circumstances.
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4. Client Responsibility & Commitment

Your success depends on your participation. By booking a session, you acknowledge that:

- You will **listen to your personalized recording daily for at least 21 days** to maximize results.
- You are responsible for your own progress and outcomes. No specific results are guaranteed.
- You will be open to change and actively participate in the coaching and RTT hypnotherapy process.

5. Confidentiality

All session details and communications are confidential, except in cases where:

- You provide written consent for information to be shared.
- There is a legal obligation (e.g., court order or subpoena).
- You disclose intent to harm yourself, others, or a vulnerable person (such as a child or elder).
- Professional collaboration is needed (only general discussion, **without revealing personal details**).

6. Website Usage Terms

By using our Website, you agree that:

- You will not use our Website for any unlawful or fraudulent purposes.
- All content (text, images, recordings, and materials) is **owned by Ricky Wallace, LLC** and may not be copied, distributed, or used without written permission.
- Your **electronic signature** (typed name or digital acknowledgment) on any submitted form is **legally binding**.
- We do not guarantee uninterrupted or error-free operation of the Website.

7. Hypnotherapy Recordings

If you receive a personalized RTT hypnotherapy recording, you agree:

- **Not to listen while driving, operating machinery, or doing activities that require full attention.**
- That recordings are for **personal use only** and may not be shared, sold, or distributed.

8. Age Restrictions

You must be **18 years or older** to use my services. If you are under 18, parental or guardian consent is required.

9. Professional Conduct & Boundaries

- We respect and value our clients and expect the same in return.
- **Substance Use:** Do not attend sessions under the influence of alcohol or recreational drugs. If you do, the session will be canceled with no refund.
- **Respect & Safety:** Any threatening, abusive, or inappropriate behavior will result in immediate termination of services without refund.

10. Limitation of Liability

Under no circumstances will Ricky Wallace, LLC be liable for:

- Any direct, indirect, incidental, or consequential damages arising from my coaching or RTT hypnotherapy services.
- Any losses incurred from the use of my Website or services.

By booking a session, you **release Ricky Wallace, LLC from any liability** related to your mental, emotional, or physical well-being.

11. Governing Law

These Terms are governed by the laws of **North Carolina, United States**, and any disputes shall be resolved in the appropriate courts of this jurisdiction.

12. Changes to These Terms

We reserve the right to update these Terms at any time. Changes take effect immediately upon posting on our Website. Your continued use of our services constitutes acceptance of any modifications.

13. Contact Information

If you have any questions, please contact:

 **Email:** rickywallacecoaching@gmail.com

By booking an appointment and using this Website, you acknowledge that you have read, understood, and agree to these Terms and Conditions.